

Please Note

You are not guaranteed the dates requested until you are notified by our reservation desk with a booking confirmation

Money Back Guarantee for BIG4 Members

If you are not fully satisfied with the facilities or service of a BIG4 Holiday Park within one hour of check-in, your registration fees will be cheerfully refunded subject to the following conditions:

In order to receive a refund, park reception must be notified within one hour of check-in that the accommodation is unsatisfactory. Guests must check out of the park at that time. This is an exclusive offer for BIG4 Club Members.

Terms & Conditions – General Bookings

- Bookings are not transferable to other persons
- Unaccompanied minor bookings (under 18 years of age) are not accepted
- Occupation of accommodation commences at 2pm
- Check out time is 10am, or by prior arrangement
- Minimum booking periods apply Christmas, Easter and October long weekend
- Exact units and sites can be requested but never guaranteed
- Cots are available for hire

Deposits

- Time period – Deposits are required within 14 days from the time of booking
- Amount:
 - Accommodation: \$100 or the cost of the first night, whichever is greater
 - Sites: \$20
 - Christmas Accommodation: \$200; Sites: \$100
- Deposits are fully refundable on cancellation of booking, subject to the applicable cancellation fee.